



Discover
something *new!*

Job Description

Title: Multi-Skilled Operator and Studio Engineer
Type: Permanent, Full time
Start date: ASAP
Hours: 45 hours per week, Monday to Friday
Salary: Competitive, dependent on experience
Location: This role is 100% based at our new HQ in Aylesford, Kent

Who is Must Have Ideas?

Whilst still only young, we're one of the UK's fastest growing ecommerce brands, helping over 2 million customers 'Discover Something New' every year. One in six homes in the UK now have one of our clever, problem-solving products and we're widely recognised as one of the leading ecommerce innovators of the past few years. Named by The Sunday Times as the 66th fastest growing company in the UK, we're a British success story and our incredible growth isn't stopping any time soon. We would love you to join us on this exciting journey!

The Team

You'll be working with a group of great people who think independently but collaborate as a strong team to deliver exceptional results. Career progression? Absolutely - there are plenty of opportunities to grow and develop, as our rapid growth continues.

We're fully office-based

We believe that we are at our best when we're together, and that's why our team fully works from our office from our swanky new base in Aylesford, Kent. Being together facilitates superior collaboration, encourages conversations, and sparks creativity. And there's some pretty sweet incentives to coming to the office, too, including free breakfast every day!

The next chapter

In 2024 we launched an exciting, new TV Shopping channel. It brought our vast range of 'must have' products to life on screen, 24 hours a day, nationwide.

Located in a very prominent position on SKY, Freeview and other platforms, our channel reaches tens of millions of homes nationwide. Utilising some seriously clever, custom-built-technology, we're bringing Shopping TV into the 21st century...and customers love it!

This Role

This is an excellent opportunity to join us on our fast-growth journey!

We're looking for a Multi-Skilled Operator with a strong studio engineering skillset to join our broadcast team.

This role supports the ongoing fast growth of the organisation.

You'll be very comfortable working in a small TV production gallery, able to operate multiple types of equipment across the audio and visual disciplines.

Whilst your role will primarily be as our key PTZ camera operator, you'll also open and shutdown the studio each day, maintain the equipment (gallery and studio) and troubleshoot when necessary.

You'll ensure our studio is always operating at peak efficiency and quality and that our output always looks and sounds great, with the highest production values.

Your responsibilities will include:

- Being pre-active about the ongoing success of the TV channel and the content creation
- Operating PTZ cameras on rehearsal and shoot days
- Operation of key equipment on the studio floor and in the control room including sound and lighting desks
- Maintaining cameras, audio and lighting equipment
- Troubleshooting and resolving any technical issues in the studio and gallery
- Researching and buying equipment as required
- Escalating issues where necessary to our external broadcast engineering support
- Working closely with colleagues in the IT department

You'll excel in this role if you have the following skills & experience:

- Strong technical proficiency across multiple disciplines including, but not limited to, cameras, sound, vision, lighting, media management, MCR and Playout
- A can-do attitude with the desire to take ownership of tasks and projects
- A passion for all things broadcast
- Experience working with any of the following equipment is beneficial but not essential: Newtek Tricaster, Sennheiser/ Behringer audio systems, talk back, Cloud LED lighting systems, Canon PTZ cameras

What's it like to work here?

We know that our people are key to our success. That's why we strive to make MHI a great place to work – just ask our team. It's a friendly, welcoming and fun environment here. We've worked hard to create an amazing experience for our people because we know that workplace happiness goes way beyond just your salary. As well as being a Living Wage employer, we're proud to offer one of the best packages of team perks in the area, including:

- Private healthcare
- Free breakfast every morning
- Paid sick leave
- Flexible hours
- Minimum of 25 days holiday per year as standard (plus more the longer you stay)
- Buy or sell holiday
- Generous paid maternity & paternity leave
- Your birthday off work every year
- Free electric vehicle charging
- Free car washing every month
- Regular team & charity fundraising events

- Free products from our range
- Generous staff discount on our range of products
- Free personal use of company vans
- Company pension
- Salary sacrifice schemes (cycle to work, electric car leasing)
- Season ticket loans
- Casual dress code
- Free and unlimited fruit, sweets, cold & hot drinks

What happens next?

If we think you could be a good fit, we'll be in touch to arrange an initial call to get to know you. If all goes well, you'll be invited to come and see our new state-of-the-art facilities and for a more in-depth conversation. We may ask you to complete a small task to show us your skills and there may be a second interview stage, too.

This is an excellent opportunity to join us while the company is still young and to be part of our high-growth journey, with all the opportunities that brings.

Must Have Ideas Ltd is an equal opportunities employer and we're working hard to build a diverse and inclusive workforce.